

## TCA Members Survey March 2008

I have been a member of TCA for: \_\_\_\_\_ years

I maintain a: family membership or single membership (circle one)

I am a member of the gym: yes / no

Please rate the following answers 1 through 5 (1 lowest or strongly disagree / 5 highest or strongly agree)

I find the staff to be pleasant and helpful: 1 2 3 4 5

I think the facility is clean and well cared for: 1 2 3 4 5

Comments:

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### Tennis:

I am happy with the condition of the courts: 1 2 3 4 5

I believe we have enough lighted courts: 1 2 3 4 5

I can usually get a court when I need one: 1 2 3 4 5

I enjoy playing in the different leagues: 1 2 3 4 5

I believe there are adequate numbers of clinics offered throughout the year:

1 2 3 4 5

I have found the tennis staff professional and helpful:

1 2 3 4 5

I am happy with our junior tennis program: 1 2 3 4 5

I found it easy to get involved and acquainted with other tennis players:

1 2 3 4 5

Comments:

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### Pool:

The pools hours of operation meet my needs: 1 2 3 4 5

I believe the life guard staff is professional in executing their duties:

1 2 3 4 5

The pool area is maintained well: 1 2 3 4 5

The dates the pool is open are adequate: 1 2 3 4 5

Comments:

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Snack Bar:

I think TCA needs a snack bar:                    1      2      3      4      5  
I believe the choices offered are adequate:   1      2      3      4      5  
I believe we could improve the snack bar:   1      2      3      4      5

Comments:

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Gym:

I think the gym is clean and well maintained: 1      2      3      4      5  
I have found Joe to be helpful and accessible: 1      2      3      4      5

Comments:

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Finally, for future planning efforts, in your opinion, what facility at TCA needs to be improved, remodeled, or added to the club next?

Please check only ONE option, your top choice.

Tennis:      \_\_\_ Court resurfacing with better surface materials

      \_\_\_\_\_ More/better lighted courts

Pool:    \_\_\_ Winter operation    \_\_\_ Pool area furniture

Club house: \_\_\_ Main area      \_\_\_ Snack bar

Other: \_\_\_ Please explain \_\_\_\_\_

Thank you again for your cooperation!

TCA Board of Directors